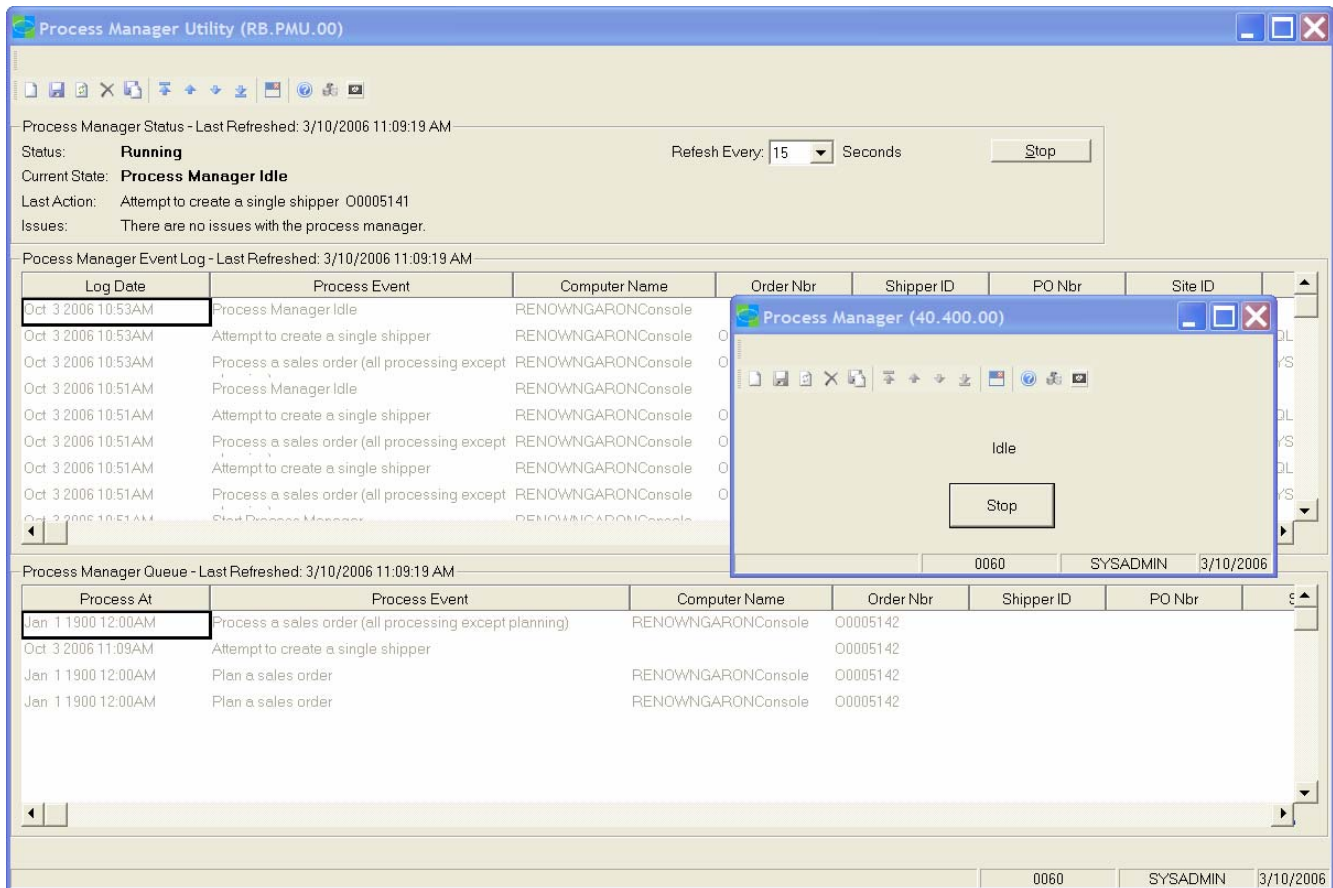




The Renown OM Process Manager Inquiry provides a screen that displays status and history information for the OM Process Manager. The inquiry can be set to poll the OM process queue tables on user definable intervals. The inquiry screen can be launched by multiple users enabling many people to monitor process manager status and activity. Two versions of the product are available. A free solution that provides an Inquiry only or a purchased module that enables e-mail alerts to be sent when Process Manager has suspended or encountered an issue.

THE KEY FEATURES INCLUDE:

- ✚ Displays current Status and State information for the OM Process Manager
- ✚ Displays the last action processed and any Issue with OM Process Manager
- ✚ Displays a grid of all processed events
- ✚ Displays a grid of the current Process Manager Queue



Process Manager Utility (RB.PMU.00)

Process Manager Status - Last Refreshed: 3/10/2006 11:09:19 AM
 Status: **Running** Refresh Every: 15 Seconds
 Current State: **Process Manager Idle**
 Last Action: Attempt to create a single shipper 00005141
 Issues: There are no issues with the process manager.

Log Date	Process Event	Computer Name	Order Nbr	Shipper ID	PO Nbr	Site ID
Oct 3 2006 10:53AM	Process Manager Idle	RENOWNGARONConsole				
Oct 3 2006 10:53AM	Attempt to create a single shipper	RENOWNGARONConsole	0			
Oct 3 2006 10:53AM	Process a sales order (all processing except	RENOWNGARONConsole	0			
Oct 3 2006 10:51AM	Process Manager Idle	RENOWNGARONConsole				
Oct 3 2006 10:51AM	Attempt to create a single shipper	RENOWNGARONConsole	0			
Oct 3 2006 10:51AM	Process a sales order (all processing except	RENOWNGARONConsole	0			
Oct 3 2006 10:51AM	Attempt to create a single shipper	RENOWNGARONConsole	0			
Oct 3 2006 10:51AM	Process a sales order (all processing except	RENOWNGARONConsole	0			
Oct 3 2006 10:51AM	Attempt to create a single shipper	RENOWNGARONConsole	0			
Oct 3 2006 10:51AM	Process a sales order (all processing except	RENOWNGARONConsole	0			
Oct 3 2006 10:51AM	Start Process Manager	RENOWNGARONConsole				

Process Manager Queue - Last Refreshed: 3/10/2006 11:09:19 AM

Process At	Process Event	Computer Name	Order Nbr	Shipper ID	PO Nbr	Site ID
Jan 1 1900 12:00AM	Process a sales order (all processing except planning)	RENOWNGARONConsole	00005142			
Oct 3 2006 11:09AM	Attempt to create a single shipper	RENOWNGARONConsole	00005142			
Jan 1 1900 12:00AM	Plan a sales order	RENOWNGARONConsole	00005142			
Jan 1 1900 12:00AM	Plan a sales order	RENOWNGARONConsole	00005142			

PROCESS MANAGER STATUS

Process Manager Status - Last Refreshed: 3/10/2006 11:34:23 AM

Status: **Stopped**

Current State: **Stopped**

Last Action: Process Manager Idle

Issues: **** Start the process manager. ** The process manager is stopped.**

Displays the Status and State of the OM Process Manager.
 Status defines if PM is running
 State defines whether PM is idle, processing or in a fault condition

PROCESS MANAGER EVENT LOG

The Event Log records and displays all events that have been processed by OM Process Manager. This is very useful for users to check if their Orders have been processed.

Process Manager Event Log - Last Refreshed: 3/10/2006 11:32:22 AM

Log Date	Process Event	Computer Name	Order Nbr	Shipper ID	PO Nbr	Site ID
Oct 3 2006 11:31AM	Stop Process Manager	RENOWNGARONConsole				
Oct 3 2006 11:09AM	Process Manager Idle	RENOWNGARONConsole				
Oct 3 2006 11:09AM	Attempt to create a single shipper	RENOWNGARONConsole	00005142			SQL
Oct 3 2006 11:09AM	Process a sales order (all processing except	RENOWNGARONConsole	00005142			SYS
Oct 3 2006 10:53AM	Process Manager Idle	RENOWNGARONConsole				
Oct 3 2006 10:53AM	Attempt to create a single shipper	RENOWNGARONConsole	00005141			SQL
Oct 3 2006 10:53AM	Process a sales order (all processing except	RENOWNGARONConsole	00005141			SYS
Oct 3 2006 10:51AM	Process Manager Idle	RENOWNGARONConsole				
Oct 3 2006 10:51AM	Attempt to create a single shipper	RENOWNGARONConsole	00005140			SQL

PROCESS MANAGER QUEUE

The bottom grid displays the current Process Manager Queue providing details of each event in the queue and when it is expected to be processed. Users can see if their orders are in the queue and how many items need to be processed ahead of their order.

Process Manager Queue - Last Refreshed: 3/10/2006 11:33:33 AM

Process At	Process Event	Computer Name	Order Nbr	Shipper ID	PO Nbr
Jan 1 1900 12:00AM	Process a sales order (all processing except planning)	RENOWNGARONConsole	00005144		
Oct 3 2006 11:32AM	Attempt to create a single shipper		00005144		
Jan 1 1900 12:00AM	Plan a sales order	RENOWNGARONConsole	00005144		
Jan 1 1900 12:00AM	Plan a sales order	RENOWNGARONConsole	00005144		
Jan 1 1900 12:00AM	Process a sales order (all processing except planning)	RENOWNGARONConsole	00005143		
Oct 3 2006 11:32AM	Attempt to create a single shipper		00005143		
Jan 1 1900 12:00AM	Plan a sales order	RENOWNGARONConsole	00005143		

PRODUCT TYPE

This product has been developed using Microsoft™ Dynamics™ SL – VB Tools and is supported for Dynamics® SL Versions 5.5x, 6.0x, 6.5x.

SOFTWARE MAINTENANCE & SUPPORT

The Free version is provided as is with no warranty or maintenance. Faults and enhancements can be submitted, but Renown provides no guarantee or warranty that these faults or enhancements will be rectified or added.

If the full version is purchased Renown provides maintenance and support under the terms and conditions of Renown’s Annual Enhancement Plan (“AEP”). Software upgrades are provided for new versions of Dynamics SL under the terms and conditions of Renown AEP.